

Date: 2013-06-26

Marlene H. Dortch

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

CG Docket Nos. 13-24 and 03-123

RE: Please Grant FCC Approval of the InnoCaption App
Created by Miracom for Smartphone Devices

Dear Secretary Dortch,

I am writing to strongly endorse the InnoCaption product for a Smartphone and urge the FCC to grant speedy approval of this product for the deaf and hard of hearing community. A product like this is in great demand for those with a hearing loss trying to function in society and compete for employment with the hearing community. It offers a level playing field that is not currently available with other caption products.

For those with a hearing loss, it becomes difficult to make and/or receive phone calls in any environment, but it is especially hard in a mobile application. They should be able to make or receive calls to and from friends, family, neighbors or business associates at any time or place they want without any forethought, needless advance notice or complicating process for either party.

For example, in the event of a breakdown on the road, they should be able to call a tow service without worry or frustration.

I am not connected with Miracom or the InnoCaption product in any way. Although I do not need this type of service now (I may in the future), it is important that it be available now for those who need it and later for people like me who might.

This InnoCaption product is just the app many hard of hearing Smartphone users have been looking for that can give them the freedom, security and mobility they need and want, but the FCC needs to approve it quickly so those needing it can begin using it now. I urge the Commission to grant quick approval of this product for everyone's ease of communication with the hard of hearing.

Thank you for taking serious note of this request.

Sincerely,

Neil Schlusel

8504 Little River Turnpike

Annandale, VA 22003

Reference: CG Docket No. 03-123
CG Docket No. 13-24

cc: Hon. Mignon Clyburn

Acting Chairwoman
Federal Communications Commission
Washington, DC 20554
Mignon.Clyburn@fcc.gov

Karen Peltz Strauss

Deputy Bureau Chief, Consumer and
Governmental Affairs Bureau
Federal Communications Commission
Washington DC 20554
Karen.strauss@fcc.gov

Ajit Pai

Commissioner
Federal Communications Commission
Washington, DC 20554
Ajit.Pai@fcc.gov

Kris Monteith

Acting Chief, Consumer and
Governmental Affairs Bureau
Federal Communications Commission
Washington, DC 20554
Kris.Monteith@fcc.gov

Jessica Rosenworcel

Commissioner
Federal Communications Commission
Washington, DC 20554
Jessica.Rosenworcel@fcc.gov